

Webshop Sales Conditions

Refunds and Returns

Please choose your order carefully. We do not give refunds if you simply change your mind or make an incorrect selection.

Returns for Credit or Exchange

We will accept returns of sale or return goods and offer an exchange or credit up to **14 days** after you receive confirmation that your order has shipped. Books returned to us for exchange or credit must be in mint condition. Delivery charges will only be refunded if the items you are returning are not the goods you ordered and the books were sent as result of our error.

Please ensure the items are returned in secure, protective packaging along with your order confirmation number and invoice.

Please contact info@valiz.nl or call +31206764144 for the appropriate return address.

Cancelling Your Order

You may cancel all or part of your order, provided you contact us **before** you receive the email notification that your order has been shipped.

Pricing and Availability of Items

Prices shown on www.valiz.nl apply to goods purchased online and are in euros. Prices are subject to change without notice.

Exclusions to Sale Items

Shipping rates are not discounted. Normal shipping rates apply to orders containing items sold.

Currency and GST

For orders delivered within Europe all prices include 6% VAT (Value Added Tax). Orders delivered outside the Netherlands (in the EU!) to organizations with a correct international VAT number will be invoiced without VAT.

Shipping

Goods are sent by Valiz. Delivery charges are as follows (excluding VAT):

€ 5,- per item (within Europe)

€ 10,- per item (outside Europe / worldwide)

Express shipping and courier orders will incur additional delivery charges. Please email info@valiz.nl to arrange deliveries via express shipping and courier.

Stock Availability

All orders received are subject to product availability. Books may appear on the website that have become unavailable or out of print titles. In this case we will send you an email stating that we are unable to fill the order.

Payment Options

We accept Paypal payments. For more information visit <https://www.paypal.com/>

We accept iDeal payments. For more information visit <http://www.ideal.nl/>

Privacy

We have a firm commitment to your privacy and we will protect the information you trust us with. We will not share, sell and or rent your private information with or to anyone.